

# Reporting Traffic Signal Problems (Timing / Repairs)



The City of Lewisville operates and maintains all traffic signals within the City limits of Lewisville.

In September 1999, the Texas Department of Transportation contracted with the City of Lewisville to operate and maintain traffic signals on state highways in neighboring cities. This was done to improve the response time to reported signal problems and improve traffic flow in our area.

This information is provided to help you understand the type of traffic signal problems that can occur and how to report them to the proper authorities.

## ***The Difference Between Timing and Repair Problems***

Timing problems can occur at traffic signals during heavy traffic periods when too many drivers are competing for green time. This can sometimes be improved through timing adjustments to the traffic signal. Other times, the traffic congestion cannot be improved without adding additional lanes to the roadway. Other timing problems include:

- Wait time is excessive
- Unreasonable delay
- Daily repeatable congestion
- Lack of coordination between signals

Traffic repair problems can occur at any time when there is a malfunction of the traffic signal equipment. The City of Lewisville responds to these problems whenever they occur. Typical repair problems include:

- Traffic signal is flashing
- Power is out
- Physical damage to the traffic signal
- Signal lamps burned out
- Other equipment malfunctions

## ***Traffic Signals Maintained By the City of Lewisville***

### ***Lewisville***

*All traffic signal locations*

### ***Coppell***

Spur 553 (121 Bypass) at Denton Tap Rd

### ***Highland Village***

Highland Village Rd. at Brazos/Highland Shores Rd.

### ***Corinth / Hickory Creek / Lake Dallas***

FM 2181 (Swisher Road) at IH 35E

FM 2181 (Teasley Road) at Hickory Creek Blvd.

FM 2181 (Teasley Road) at Town Hall/Garrison

FM 2181 (Teasley Road) at Parkridge/Sycamore Bend

FM 2181 (Teasley Road) at Post Oak

FM 2181 (Teasley Road) at FM 2499

IH 35E at Turbeville Rd./Hundley Dr.

IH 35E at Oak/Lake Dallas Dr.

Shady Shores at Swisher Rd.

## ***How to Report a Repair Problem***

The 24 hour number at the City of Lewisville to report traffic signal repair problems is 972.219.3510. **Please do not report a timing problem to this number.**

## ***How to Report a Timing Problem***

*Traffic Signals in the City of Lewisville:*

Traffic signal timing problems within the City Limits of Lewisville should be reported to the City Traffic Engineering section via the city online portal or by calling 972.219.3703.

## ***Traffic Signals In the Cities of Coppell, Highland Village, Corinth, Hickory Creek, and Lake Dallas:***

Traffic signal timing problems, suggestions and requests in these cities should be reported to your local contact so that the City is aware of your concern.